



141 Hester Street • Hamilton, ON • L9A 2N9  
mountaincable.net

General Inquiries 905-389-1347  
Technical Support 905-389-1393  
Business/Wireless Sales 905-667-7456

JOHN SMITH  
123 MAIN ST  
HAMILTON ON L8K 3W7

# Sample Only

2

### Current Services

Charges For April 01/09 to April 30/09

DCHOICETV/INT/PHONE	\$116.88
PRIMARY PHONELINE	\$0.00
100 MINUTES LD	\$4.99
2 EXTRA OUTLET(S)	\$0.00
LEAFS TV	\$1.99
EMERGENCY 911 FEE	\$0.19
GOODS AND SERVICES TAX	\$6.21
PROVINCIAL SALES TAX	\$6.49
<b>TOTAL</b>	<b>\$136.76</b>

1

Your Account No. 00000001

#### Service Location

HAMILTON, 123 MAIN ST

3

Status of Account as of February 1, 2009 **\$6.77**  
Payments Received prior to February 28, 2009 **\$143.53 cr**

#### Detail of Usage and Adjustments

4

#### Movies/Events Ordered

February 13/09	08:40PM Eagle Eye	\$4.99
February 26/09	09:04PM My Best Friend Girl	\$5.99
	GST	\$0.55
	PST	\$0.88
		<b>\$12.41</b>

5

#### Telephone Usage/Long Distance Charges

905-387-6252	** 100 MINUTE LD PLAN	\$0.00
	14.5 min: \$ .00	
	GST	\$0.00
	PST	\$0.00
		<b>\$0.00</b>

6

#### Adjustments and Credits

##### March Charges

March 01/09	DCHOICETV/INT/PHONE	\$116.88
March 01/09	100 MINUTES LD	\$4.99
March 01/09	LEAFS TV	\$1.99
March 01/09	EMERGENCY 911 FEE	\$0.19
March 01/09	GOODS AND SERVICES TAX	\$6.21
March 01/09	PROVINCIAL SALES TAX	\$6.49
		<b>\$136.76</b>

7

Sub Total Usage and Adjustments **\$149.17**

Current Services For April 01/09 to April 30/09 **\$136.76**

8

**Total Amount this Invoice \$149.17**

Please detach below portion

All rates are subject to change. Prepaid accounts may be subject to rate and tax adjustments.

Page 1 of 1



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9

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10

#### Remittance Information

Invoice Date	Account Number
Mar 01/09	00000001
Due Date	Amount Due
Mar 20/09	\$149.17
Billing Frequency	Amount Paid
Monthly	

Payable at most financial institutions or by internet, phone or ATM banking or at our office at 141 Hester Street. For pre-authorized chequing, see reverse.

RETURN THIS PORTION WITH REMITTANCE

## How to read our new bill

1

### Account Number/Service Location

Your Account Number is unique to you. It is helpful to have this number when calling customer service. Below the account number is our record of the address where we provide the services being billed.

2

### Current Services

Summary of the services you have chosen for the future. Note, the charges for the services we have on account for you reflect themselves in item 7 which bills you for the next month's service period.

3

### Status of Account & Payments Received

Summary of the balance on account going into current month and of the payments received up to the date of printing of this invoice.

4

### Movies/Events Ordered

If you have any movie rentals or events purchased, they will be listed here.

5

### Telephone Usage Charges

Outlines details of any long distance charges and/or other charges for items like collect calls, operator assistance etc.

6

### Adjustments & Credits

Details of the services in effect at the time of printing, including changes to services and credits and adjustments affecting the month.

7

### Current Services

The next month's charging for the services that our records indicate you have chosen.

8

### Total Amount this Invoice

The amount due this invoice. This reflects all charges, usage and adjustments to your account up to the date of the invoice printing and includes the charges for your next month's services.

9

### The Remittance Portion

This portion of the bill below the perforation should be detached and enclosed with your payment to ensure proper credit to your account.

10

### Remittance Information

Shows the Invoice Date, Due Date and Amount Due for the payment. It also provides your billing cycle frequency and your account number. Your account number is important if you make payment using online payment with a financial institution.

